Title: Batterer's Intervention Program On-Call Facilitator

Hours: Varies

Wage Range w/out training: \$19.08 to \$21.04 per hour Wage Range w/training: \$20.61 to \$22.72 per hour

Supervisor: Batterer's Intervention Coordinator

Exempt Status: Non-Exempt

### Job Summary:

The Batterer's Intervention program provides a certified program to address skills of accountability, healthy life choices, and non-violent relationships to reduce the likelihood of recidivism. Under broad supervision, the Batterer's Intervention Program Facilitator is responsible for facilitating Batterer's Intervention classes when needed. Significant client contact is required.

### Supervisory Responsibilities:

None

## **Duties/Responsibilities:**

- Maintain and convey sensitivity of participant's personal and cultural needs
- Facilitate group sessions for program participant's
- Provide weekly progress reports on participants as needed
- Provides following-calls, emails, etc. as needed
- Takes and processes payments for program services
- Attends trainings related to regulation changes and implementation
- Provide appropriate referrals to other resources in the community
- Informs supervisor of any unusual situations that arise and provide solutions to issues
- Maintain client confidentiality with other agencies and general public
- Attend meetings as needed/required
- Helps ensure a safe working environment for staff and clients
- Other duties as assigned

# Required Skills/Abilities:

- Excellent level of proficiency in Word, Excel and Internet email
- Familiarity and interest in working in the human service field
- Excellent working knowledge (or the ability to learn) community resources and support systems
- Ability to effectively resolve conflict and cope with crisis situation
- Excellent writing and communication skills
- Ability to pass background clearance

### Education and Experience:

- AA in human service field and 1 year experience in comparable position OR High school diploma or equivalent and 3 years' experience in a comparable position
- 2 years' experience in a comparable position
- 1 years' experience providing case management and monitoring

### **Physical Requirements:**

- Position works in office setting, outdoor setting an various other locations to provide a variety of recreational options
- Prolonged periods sitting at a desk and working on a computer.
- Must be able to lift up to 30 pounds at times.

• Some driving required

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.